



Wholesale Warranty Form

Account Info

Name: _____

Contact: _____

Account #: _____

Address: _____

Phone: _____

Email: _____

RA #: _____

Product



Covered Under Warranty

- Cord Replacement & Knot Re-Tie
- Compression Strap Re-Stitch
- Stuff Sack Re-Stitch
- Female Compression Strap Buckle
- Holes/tears which are 3" or less caused by manufacturing defects can and will be repaired, not replaced (Patches can be sent to you upon request!)
- Biners and other hardware can be sent to you or the customer for self-repair (AKA please don't send us the whole hammock for a missing carabiner!)

**Large tears cannot be re-stitched but may be eligible for warranty replacement if we deem it a manufacturing defect*



NOT Covered Under Warranty

- Damage caused by accident/elements or improper care
 - Puppy dogs
 - Cigarettes/bonfires
 - Pocket knives
 - Cleats or stilettos
- Normal wear and tear, Nothing lasts forever...
- Breakdown of colors and materials due to UV degradation. You burn when left in the sun for a couple of hours and so does your nylon hammock!
- After-market modifications
 - New hardware
 - Gettin' fancy with the sewing machine

Product	SKU	Please Describe the Problem	Your Cost	Credit, Repair or Replace

**repairable product will not be eligible for credit*

When dealing with a customer return, please do not replace product out of stock as the returned item may not fall under ENO warranty.

You can email initial product photos to chase@enonation.com or allison@enonation.com
For additional information on our policy, please visit www.enonation.com/WARRANTY.html
Call 828-252-7808 ext 102 or ext 106 if you have any questions!
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